



Our Mission Statement

To continually innovate our technology stack and remain a leader in the Insurance marketplace.

To achieve our Mission we:

- Leverage technology to lower the cost, increase the speed, and improve the analytics of doing business
- Integrate seamlessly with US vendor systems to transfer data as policies are bound or claims adjusted
- Provide advanced premium and loss analytics in real-time to partners in London, Europe and the US
- Continue building out our rating and underwriting risk tools; lowering the overall volume of correspondence and increasing the speed involved in risk selection
- Use our in-house engineered analytical engine and progressive analytic techniques to provide insights to improve underwriting, pricing and claims management

What Sets Us Apart

- Collecting real time data since 2002
- Instant pre-bind data validation
- In-depth knowledge of major US vendor systems
- Customised forms libraries
- UK and US based teams
- Automated Auto Physical Damage rating engine
- Leveraging Robotic Process Automation (RPA) for data entry into legacy systems

Bridge – Our Innovative Web Portal

Our portal for clients to manage and analyse their data. This leverages our experience in collecting and validating data in real-time since 2002.

The portal includes:



- Online generation of premium & claims account currents
- Forms libraries & Underwriting guidelines
- Production and underwriting reports
- Claims reports
- Real-time data management



Data Analytics

- Our in-house developed data warehouse and state of the art data discovery tools monitor business performance across multi-dimensional metrics
- The application of advanced analytics using cutting-edge techniques and methods enable an in-depth examination and representation of data -this leads to enriched business insights and decision making
- Traditional business intelligence tools and capabilities, combined with the Bridge, empower our clients to navigate their data in an intuitive manner; to help them understand their business better - which ultimately helps them make better business decisions
- Our toolkit provides catastrophe modelled analysis, aiding pricing and risk selection

Support

- Technology is viewed as an enabler within our business. We have dedicated teams focused on software engineering and data analytics, working closely with our clients, markets and vendors
- Our long standing Technology staff are experienced professionals in multiple disciplines, with an innovative outlook
- Skillsets include building bespoke software solutions, database administration, network security, disaster preparedness and infrastructure
- We actively support the WSIA Automation Conference and attend each year
- Our dedication to the collection and leveraging of data has taken our staff to over 40 of the 50 US States and worldwide, liaising with clients, claims TPAs, software vendors, data enrichment providers and catastrophe modellers
- Many of our customers view us as an IT resource

Technology Team

Our Trans-Atlantic in-house Technology team is dedicated to building, delivering and supporting our cutting-edge solutions. To discuss any technology requirements please contact us.

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